



**Rusk County Resource Guide**  
**Substance Use and Mental Health**

# Introduction

This guide contains local, state, and national resources for substance use and mental health. There are also resources for families and loved ones of someone seeking assistance with substance use and mental health.

This guide is organized by treatment, clinical counseling, recovery, and support.

The information that is provided in this guide may not be all inclusive of all resources for those seeking assistance for substance use and mental health.

## United Way 211

For community information and referral services contact United Way 211. United Way 211 is a free and confidential service that helps people across North America connect with local resources 24 hours a day, 7 days a week.

Dial 2-1-1

or

Text 898211 M-F 8am-4pm

Visit: [www.uwiw.org/2-1-1](http://www.uwiw.org/2-1-1)

# Rusk County Emergency Resources

**In an emergency dial 911 or call  
your local emergency number  
immediately!**

**Rusk County Mental Health Crisis Line  
888-636-6655**

**Marshfield Medical Center-Ladysmith Emergency  
Department  
24 hours/7 days a week  
900 College Ave W  
Ladysmith, WI 54848  
715-532-5561**

# Rusk County Pharmaceutical Drop-off Locations

In Rusk County unneeded, expired, or unused medication can be disposed of by bringing it to the **MedReturn Drop Box**, **Cleansweep Event**, **National Drug Take Back Day Event**, and the **MedSafe Drop Box**.

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## **Cleansweep**

Rusk County Highway Shop  
N4711 State Highway 27,  
Ladysmith, WI 54848  
(715) 532-2634

Annual household hazardous waste collection event.

Held annually, normally in June.

Accepts prescription or over-the-counter tablets, capsules, syrups, creams, and ointments.

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## **MedReturn Drop Box**

Ladysmith Police Department  
311 Miner Ave E,  
Ladysmith, WI 54848  
(715) 532-2186

This is a permanent drop box location.

Open 24 hours/7 days a week

Accepts prescription patches, prescription and over-the-counter medications, prescription ointments, vitamins, samples, and medications for pets.

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**MedSafe Drop Box**  
Marshfield Clinic Ladysmith  
Center Pharmacy  
906 College Ave W,  
Ladysmith, WI 54848  
Suite 100 (medical offices A)  
(715) 532-9809

This is a permanent drop box location.

Open Monday - Friday: 8:30 a.m. - 5 p.m.

Accepts prescription and over-the-counter pills, tablets, capsules, ointments, creams, lotions, powders, inhalers, nebulizer solutions and liquid medications.

**National Drug Take Back Day**  
Ladysmith Police Department  
311 Miner Ave E,  
Ladysmith, WI 54848  
(715) 532-2186

Semiannual medication take back event.

Held semiannually, normally in the spring and fall.

To find the most up to date location and event date visit:

<https://doseofrealitywi.gov/drug-takeback/>

Accepts prescription (controlled and non-controlled) and over-the-counter medications, ointments, patches, non-aerosol sprays, inhalers, creams, vials and pet medications.



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# Treatment Centers



# Treatment Centers

<p><b>Prevea Chippewa Falls Health Center</b> 2509 Co Hwy I Chippewa Falls, WI 54729 (715) 723-9138 <a href="http://www.prevea.com">www.prevea.com</a> <i>Accepts Medicaid, Medicare, private pay and private insurance. Patient financial navigation available.</i></p>	<p>Offers a wide variety of services in healthcare.</p> <ul style="list-style-type: none"><li>○ Medication assisted maintenance treatment for substance use.</li><li>○ Mental health/counseling services</li><li>○ Mental health evaluation/assessment/screening</li><li>○ Outpatient substance use disorder treatment</li></ul>
<p><b>Marshfield Clinic Health System- Family Health Center Ladysmith Alcohol And Drug Recovery Center</b> 1000 College Ave. W Ladysmith, WI 54848 (715) 532-2373 <a href="http://www.marshfieldclinic.org/">www.marshfieldclinic.org/</a> <i>Accepts Medicaid, Medicare, private pay and private insurance. Patient financial navigation available. Works with low-income patients.</i></p>	<ul style="list-style-type: none"><li>○ Medication assisted maintenance treatment for alcohol and substance use disorders.</li><li>○ Recovery oriented counseling services</li><li>○ Mental health evaluation/assessment/screening</li><li>○ Outpatient substance use disorder treatment</li></ul>
<p><b>LE Phillips Libertas Center</b> 2661 County Highway I Chippewa Falls, WI 54729-1498 (715) 723-5585 800-680-4578 <a href="http://www.libertascenter.org">www.libertascenter.org</a></p>	<ul style="list-style-type: none"><li>○ Detox and inpatient center</li></ul> <p>Consult with your carrier to verify HSHS St. Joseph's Hospital is within your provider network as well as obtain pre-authorization.</p>

# Clinical Counseling

# Clinical Counseling

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## **Aurora Community Counseling**

108 W 2nd St N  
Ladysmith, WI 54848  
(715) 235-1839

[www.auroraservices.com](http://www.auroraservices.com)

*Accepts Medicaid, Medicare,  
private pay and most private  
insurances.*

Offers counseling for a wide variety of topics including:

- Depression
- Anxiety
- Eating disorders
- Greif and Loss
- Marital issues
- Substance Use Disorder

Additionally, more programs that are available include:

- Alcohol and Other Drug Abuse (AODA)
- Crisis Services
- Community Support Program (CSP)

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## **Rusk County Health and Human Services**

311 Miner Avenue East  
Ladysmith WI 54848  
(715) 532-2299

[rchhs@ruskcountywi.us](mailto:rchhs@ruskcountywi.us)

<https://ruskcounty.org>

Connects individuals and families to wide variety of counseling services including:

- Abuse
- Adolescent/youth issues
- Anger management
- Divorce/relationships
- Grief
- Parenting
- Sexual orientation issues
- Suicide

Additionally, counseling services is offered for people dealing with health conditions such as anxiety, Attention Deficit Disorder (ADD) and Attention Deficit Hyperactivity Disorder (ADHD), chronic/severe mental illness, depression, perinatal/postpartum depression and terminal illness.

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# Recovery and Support

# Recovery and Support

<p><b>Ladysmith Alano Club</b> 411 E 2nd St S Ladysmith, WI 54848 (715) 934-3351 <a href="https://haywardwiareaaa.org">https://haywardwiareaaa.org</a> <i>No dues or fees</i></p>	<p>Offers regular meetings for those recovering from substance/alcohol use disorder and their families that are seeking assistance in the recovery process, in a clean and sober environment.</p>
<p><b>Rusk County Health and Human Services</b> 311 Miner Avenue East Ladysmith, WI 54848 (715) 532-2299 rchhs@ruskcountywi.us <a href="https://ruskcounty.org">https://ruskcounty.org</a></p>	<p>Offers general assessment services for county residents with Alcohol and Other Drug Abuse (AODA) concerns. Individuals are provided with referrals for additional treatment or other services based on the assessment.</p>
<p><b>Rusk Restorative Youth Program</b> 311 Miner Avenue East Ladysmith, WI 54848 (715) 532-2239 rryp@ruskcountywi.us</p>	<p>The mission of restorative teen court is to help youth offenders restore their relationships with the community through alternative methods of handling minor juvenile offenses. Services include:</p> <ul style="list-style-type: none"><li>○ Truancy counseling</li><li>○ Youth court</li><li>○ Juvenile court</li><li>○ Alcohol use disorder education/prevention</li><li>○ Prime for Life, underage alcohol and drug program</li></ul>

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**SMART Recovery**  
[www.smartrecovery.org](http://www.smartrecovery.org)

Self-Management And Recovery Training (SMART) is a global community of mutual-support groups. At meetings, participants help one another resolve problems with any addiction (to drugs or alcohol or to activities such as gambling or over-eating). Participants find and develop the power within themselves to change and lead fulfilling and balanced lives guided by our science-based and sensible 4-Point Program®. Contact your local [Alcoholic Anonymous](#) (AA) or [Narcotics Anonymous](#) (NA) group for more information.

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**STAFF (Supporting the Addict's Family and Friends) Rusk County, WI**



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STAFF is a public Facebook page. The Facebook page is used to let the public know information on upcoming meetings, events, etc. Also is a virtual space to find and provide support to family and friends of loved ones with a substance use disorder.

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# Resources

# Resources

<p><b>Backpack Blessings</b> 104 W Washington Street Bruce, WI 54819 (715) 415-2835 leaf@bruce.k12.wi.us.</p>	<p>Backpack Blessings is a food sharing program run by Bruce Federated Church's Martha's Circle. It is intended to meet the needs of our hungry school children by providing them with nutritious, easy-to-prepare food to take home on weekends. This program is available to Kindergarten through 12th grade. Food will be sent home, or it can be picked up at school, on Thursdays.</p>
<p><b>Bruce Food Pantry</b> 228 East River Avenue Bruce, WI 54819 (715) 868-3565</p>	<p>Open the 2nd Thursday of the month - 5:00pm-5:30pm The 4th Friday of the month - 10:00am-10:30am Or call for an emergency appointment.</p>
<p><b>Chippewa Valley Free Clinic</b> 836 Richard Drive Eau Claire, WI 54701 (715) 839-8477 <a href="http://cvfreeclinic.org">cvfreeclinic.org</a></p>	<p>Open Tuesdays at 5:30pm, (line starts forming at 3pm) if you do not get in you will be given a number &amp; will be seen the next week. Free medications &amp; diabetic supplies are available. Ongoing care available by appointments on Thursdays. Donations are accepted.</p>
<p><b>Embrace</b> 107 Lindoo Avenue East Ladysmith, WI 54848 (715) 532-6976 <a href="http://www.embracewi.org">www.embracewi.org</a></p>	<p>Crisis/support line and shelter for victims of domestics, sexual assault, and their families.</p>



<p><b>Hawkins Community Cupboard</b>  915 Main Street  Hawkins, WI 54530  (715) 585-2303</p>	<p>Open the 1st and 3rd Wednesday of the month 9:30am-11:30am and 4:00pm-6:00pm.</p>
<p><b>Holy Trinity Food Pantry</b>  3494 County Road I  Conrath, WI 54731  (715) 532-5556</p>	<p>Open the 2nd Saturday of the month.  9:00am - 11:00am</p>
<p><b>Hope Lutheran Church Food Pantry</b>  320 First Street South  Ladysmith, WI 54563  (715) 532-7739</p>	<p>Open Monday 1:00pm-3:00pm  Wednesday &amp; Friday 9:30am - 11:30am  This location offers a backpack program.</p>
<p><b>Indianhead Community Action Agency</b>  1000 West College Avenue  Ladysmith, WI  (715) 532-4222  <a href="https://www.indianheadcaa.org/">https://www.indianheadcaa.org/</a></p>	<p>Offers the following programs:</p> <ul style="list-style-type: none"> <li>○ Business Development</li> <li>○ Connections Thrift Store</li> <li>○ Early Head Start - Child Care Partnerships</li> <li>○ Food Pantries</li> <li>○ ICAA Home Visiting</li> <li>○ Head Start</li> <li>○ Housing</li> <li>○ Legal Assistance for Victims</li> <li>○ Support Services for Veteran Families</li> <li>○ Youth Development and Prevention</li> <li>○ Skills Enhancement</li> </ul> <p>Open Monday-Friday: 11:00am-4:00pm</p>
<p><b>Indianhead Community Action Agency Food Pantry</b>  500 W 9th Street N  Ladysmith, WI 54848  (715) 532-1622</p>	<p>Open Monday, Wednesday, and Friday  11:00am - 4:00pm</p>

<p><b>Ladysmith Baptist Church, Food Pantry</b>  218 Lake Ave W  Ladysmith, WI 54848  (715) 532-5556</p>	<p>Open the 2nd and 4th Tuesday of the month 10:00-2:00pm</p>
<p><b>Ladysmith Housing Authority</b>  705 E 4th Street S.  Ladysmith, WI 54848  (715) 532-7076</p>	<p>Provides well maintained and affordable housing for its tenants in a community that provides many opportunities for employment, shopping, education, and recreation.</p>
<p><b>Marshfield Clinic Dental Center</b>  315 Miner Ave W.  Ladysmith, WI 54848  (715) 532-2500  <a href="http://www.marshfieldclinic.org">www.marshfieldclinic.org</a></p>	<p>Open Monday-Friday 7 a.m.-5 p.m.  This center serves all patients regardless of ability to pay or insurance status. i.e. uninsured/underinsured, private pay, commercial insurance and Forward Health.  A dental payment assistance program is available to help patients that have limited income and have out-of-pocket dental expenses.</p>
<p><b>Northern Income Maintenance Consortium</b>  (888) 794-5722  <i>Interpreters available!</i></p>	<p>Apply for benefits, report changes to cases, check benefits, process eligibility, complete reviews, or ask questions for the following programs:</p> <ul style="list-style-type: none"> <li>○ Medicaid</li> <li>○ BadgerCare Plus</li> <li>○ Medicaid Purchase Plan (MAPP)</li> <li>○ Family Planning Only Services</li> <li>○ Long Term Care</li> <li>○ Family Care</li> <li>○ FoodShare</li> <li>○ Childcare</li> </ul>

<p><b>Northwest Connection Family Resources</b>  1 (800) 733.KIDS  <a href="http://www.wisconsinchild.org">www.wisconsinchild.org</a></p>	<p>Offers the following services:</p> <ul style="list-style-type: none"> <li>○ Referral services (child care, community resources, support services)</li> <li>○ Parent education and support (classes, programs workshops, support groups, newsletters)</li> <li>○ Car Seat Safety (Installation and Education)</li> <li>○ Family activities and events (playgroups, special programs)</li> <li>○ Resources (lending library - books, videos, cassettes, toys, equipment)</li> </ul>
<p><b>Rusk County Health and Human Services</b>  311 Miner Avenue East  Ladysmith, WI 54848  (715) 532-2299  rchhs@ruskcountywi.us  <a href="https://ruskcounty.org">https://ruskcounty.org</a></p>	<p>Offers a wide variety of services in healthcare.</p> <ul style="list-style-type: none"> <li>○ Adult protective services</li> <li>○ Birth to three program</li> <li>○ Child protective services</li> <li>○ Children and family services</li> <li>○ Crisis intervention</li> <li>○ Economic support programs</li> <li>○ Energy assistance programs</li> <li>○ Prenatal care coordination</li> <li>○ WIC</li> </ul>
<p><b>Rusk County Lighthouse Shelter</b>  N4355 State Highway 27,  Ladysmith, WI, 54848  (715) 609-9600  ruskcountylighthouse@gmail.com</p>	<p>Homeless shelter, staff provide services as needed.</p>
<p><b>Rusk County Transit Commission</b>  1101 Barnett Road, Suite 108,  Ladysmith, WI, 54848  (715) 532-1000  <a href="http://rctc.online/">http://rctc.online/</a></p>	<p>Provides public transportation with one-call center, demand response, door-to-door transportation services for Ladysmith and Rusk County Residents.</p>

<p><b>Sheldon Food Pantry, Full Gospel Church</b>  W5662 Main Street  Sheldon, WI 54766  (715) 452-5286</p>	<p>Open the 2nd Tuesday of the month 9:00am-11:00am  4th Thursday of the month 4:00pm-5:30pm  Donations: On the second Thursday of every month and the time between 9:00am-11:00am  (Food Pantry Hours may change, call to verify before going)</p>
<p><b>The Open Door Clinic, Inc.</b>  First Presbyterian Church,  130 W. Central St,  Chippewa Falls, WI 54729  <i>Enter the door by Gordy's parking lot.</i>  (715) 720-1443  <a href="http://www.chippewaopendoor.org">www.chippewaopendoor.org</a></p>	<p>Clinic Hours: Tuesdays 5pm - 7:30 pm  Walk in clinic- no appointments.  Donations are accepted. Clinic does not provide reproductive health services, narcotic medications, or controlled medications.</p>
<p><b>The Northwest Wisconsin Workforce Investment Board</b>  (715) 685-1425  <a href="http://www.nwwib.com">www.nwwib.com</a></p>	<p>Administration workforce and career development services.</p>
<p><b>The Wisconsin Rental Assistance Program (WRAP)</b>  (715) 532-5594</p>	<p>Apply through Indianhead Community Action Agency: Only adult Wisconsin residents qualify for the program. Applicants must also have an income 80 percent or below the county median for the month of or prior to submitting the application.</p>
<p><b>Wisconsin Shares Child Care Subsidy Home</b>  (608) 422-7000  <a href="mailto:dcfweb@wisconsin.gov">dcfweb@wisconsin.gov</a></p>	<p>Program supports eligible families by funding a portion of the cost of childcare while the parents are working or participating in an approved activity.</p>
<p><b>Work Force Resource- Rusk County</b>  203 W 7th St N  Ladysmith, WI 5484  (855) 792-5439</p>	<p>Operatives' workforce development programs through job centers in the region.</p>

# Online Resources and Hotlines

# Online Resources

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American Foundation for Suicide Prevention

<https://afsp.org/>

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Alcoholic Anonymous (AA)

<https://www.aa.org/>

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American Addiction Centers

<https://americanaddictioncenters.org/>

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CADCA (Community Anti-Drug Coalitions of America)

<https://www.cadca.org/>

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Cocaine Anonymous

<https://ca.org/>

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Directory of Opioid Treatment Centers in Wisconsin

<https://www.dhs.wisconsin.gov/opioids/find-treatment.htm>

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MADD (Mothers Against Drunk Driving)

<https://www.madd.org/>

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Mental Health America

<https://www.mhanational.org/>

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National Alliance on Mental Illness (NAMI)

<https://www.nami.org/Home>

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National Asian Pacific American Families Against Substance

Abuse (NAPAFASA)

<http://napafasa.org/>

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Narcotics Anonymous (NA)

<https://na.org/>

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Nar-Anon World Services

<https://www.nar-anon.org/world-service-committees>

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National Alliance for Drug Endangered Children

<https://www.nationaldec.org/>

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National Institute on Drug Abuse

<https://www.drugabuse.gov/>

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National Family Partnership

<http://nfp.org/>

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National Institute on Alcohol Abuse and  
Alcoholism (NIAAA)

<https://www.niaaa.nih.gov/>

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National Inhalant Prevention Coalition (NIPC)

<https://www.inhalants.org/>

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National Institute on Drug Abuse

<https://www.drugabuse.gov/>

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Partnership for Drug-Free Kids

<https://drugfree.org/>

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Rational Recovery Self-Help Network

<https://www.alcoholproblemsandsolutions.org/>

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Students Against Destructive Decisions (SADD)

877-SADD-INC

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<https://www.sadd.org/>

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Secular Organizations for Sobriety (SOS)

<https://sos-nys.org/>

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SMART Recovery (Self-Management and Recovery Training)

Treatment Coordination and Advocacy

<https://www.smartrecovery.org/intro/>

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Women for Sobriety

<https://womenforsobriety.org/>

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12Step.org

<https://12step.org/>

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## Hotlines

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**Alcohol and Drug Abuse Addiction Hotline**

1-800-211-4960

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**American Addiction Centers**

888-969-7381

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**Domestic Violence Hotline**

1-800-799-SAFE (7233)

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**Embrace**

1-(800)-924-0556

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**Friendship Line**

1-800-971-0016

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**Hispanic Services Hotline**

1-800-942-5330

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**Hmong Hotline**

1-877-740-4392

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**HOPELINE**

**TEXT HOPELINE TO 741741**

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**Mothers Against Drunk Driving (MADD)**

877-623-3435

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**National Council-Alcoholism & Drug Dependency Hotline**

1-800-NCA-CALL (622-2255)

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**National Suicide Prevention Lifeline**

1-800-273-8255

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**Quit Smoking Now**

1-800-QUIT-NOW (784-8669)

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**Rape and Incest National Network (RAINN)**

800-656-HOPE (4673)

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**Substance Abuse and Mental Health Services Administration  
(SAMHSA)**

1-800-662- HELP (4357)

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**Suicide Hotline**

800-SUICIDE (784-2433)

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**Suicide Prevention Hotline**

1-800-273-TALK (8255)

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**The Trevor Project**

Crisis and Suicide Prevention for LGBTQ youth under 25.

866-488-7386 TREVOR to 1-202-304-1200 (text)

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**Youth Crisis Hotline**

800-621-4000

**For more information, contact:**  
Rusk County Government Center  
715-532-2100  
webmaster@ruskcountywi.us

**The most current version of this guide is  
available at:**

The Official Website of Rusk County, Wisconsin  
<https://ruskcounty.org/>

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